

Things to Consider When Purchasing SRPs

1. The Working Environment:

- On which various platforms is the SRP available?
- Does it come with interactive gamification?

2. The Support System:

- What kind of system support is provided?
- Is the support free or paid?

3. The Usability Parameters:

- How comfortable are the UI and the dashboard appearances?
- How quick is the response time & transition period?
- Are the provided features relevant and suiting real-time business problems?

4. The Reporting System:

- How detailed or advanced are the reports?
- Our real-time reports provided as well?
- What is the average time for report generation?

5. The Costing:

- Is a demo provided before buying the respective SRP?
- How is the mode of payment – subscription-based, monthly, yearly?
- Is there a cost associated with the platform?